



Restoration Management Specialists



Juvenaire Restoration Services

With over 25 years in the restoration industry, Juvenaire is recognised as one of the leading independent disaster recovery, restoration and cleaning, management



24 Hour Emergency Services
Hotline: 1300 550 960

www.juvenaire.com.au



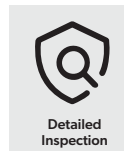
Mould Remediation

Where there is moisture, there is potential for mould growth. If mould is found within a property, the cause is likely to be a source of moisture.



The Remediation Plan

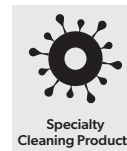
Mould scope and works



Detailed Inspection



Species Identification



Specialty Cleaning Products



Fully Trained Technicians

- ✓ Identification and correction of mould growth conditions such as moisture and humidity
- ✓ The use of appropriate personal protective equipment by technicians
- ✓ Using specialty equipment to remove airborne mould spores
- ✓ Setting up containment to enclose affected areas to stop mould spreading
- ✓ Steps to safely and effectively remove mould affected building materials and contents
- ✓ Pack-outs (if required), restoration of affected contents and secure storage
- ✓ Final cleaning, decontamination, drying and clearance testing.

The remediation plan can vary greatly depending on the size and complexity of the job.



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Fire & Smoke Restoration

Fire causes significant damage to building materials and contents. Fire damage restoration requires thorough inspection, chemical testing and assessment.



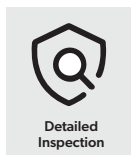
Restoration Action

A fire remediation plan

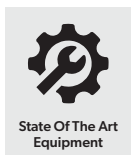
- ✓ Inspection and chemical testing to determine safety issues, possible corrosion and identification of areas and items requiring urgent attention.
- ✓ Structural cleaning & restoration to restore all internal and external surfaces such as walls, ceilings, windows, flooring, brickwork, air conditioning and ventilation ducting.

Contents Restoration

- ✓ Detailed cleaning and decontamination of contents using state of the art equipment and chemical treatment for the removal of soot and odour trapped within porous materials
- ✓ Inventory tracking software to efficiently organise and document all contents that enter and leave our various processing facilities.



Detailed Inspection



State Of The Art Equipment



Thorough Inventory Systems



Fully Trained Technicians



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Water Restriction

When water floods into or overflows within a property, the floor coverings as well as building structures are affected.

Water is quickly absorbed through the pores of building materials and contents which causes further damage.

This requires thorough investigation, moisture testing and regular inspections.

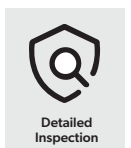


The Remediation Plan

Water scope and works

- ✓ Conduct the initial inspection and consultation on the extent of damage.
- ✓ Determine the necessary scope of works and ensure seamless coordination of supervisors and technicians for works to be carried out.
- ✓ Separate the costs to be supplied to appropriate parties.
- ✓ Communicate between owners, body corporate and tenants to keep all parties up to date and informed at all times during restoration works.

- ✓ Supply the reports required by appropriate parties.
- ✓ Provide exceptional service owing to years of experience and extensive knowledge in understanding that speed and efficiency are paramount in minimising interruption.



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Restoration Management Specialists



Trusted by major insurance companies since 2000

Juvenaire delivers cleaning and restoration services for a range of specialised areas including:

- Water & storm damage
- Mould contamination
- Fire & smoke damage
- Contents storage & packouts
- Odour removal
- Meth testing & decontamination
- Forensic cleaning & decontamination
- Air-conditioning decontamination
- Asbestos removal
- Vehicle decontamination



Dedicated teams and qualified restoration specialists that are trained in all service areas.



Juvenaire is recognised by leading insurance companies with providing the quickest turnaround time for the life of the claim



A state of the art facility at Stapylton capable of cleaning, restoring and storing contents safely and securely.

For any questions or clarifications contact Juvenaire on **1300 550 960** or send us an email at claims@juvenaire.com.au
Our service areas include South East QLD:
Brisbane, Gold Coast and the Sunshine Coast.

Brisbane Office:
Unit 10/93 Burnside Rd,
Stapylton, 4207 QLD

Sunshine Coast Office:
Unit 5/3 Exeter Way,
Caloundra West, 4551 QLD

No Weak Links
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Quality Assured



Fully Trained Technicians



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